



## UNDERSTANDING CONSUMER OVERDRAFT AND RETURN ITEM FEES

We appreciate you choosing The First National Bank of Fort Smith for your account. An "overdraft" occurs when you do not have enough money in your account to cover a transaction, but we pay it anyway. We want you to have a better understanding of Overdraft Protection and how it works.

You may choose Overdraft Protection with no card access, Overdraft Protection with card access, or you may decline any Overdraft Protection options. An alternative to Overdraft Protection is to link your checking account to another First National Bank of Fort Smith account. Please review the table below carefully so that you may choose the best option for your individual situation.

### OVERDRAFT PROTECTION OPTIONS

COVERAGE TYPE	OVERDRAFT PROTECTION-NO CARD ACCESS	OVERDRAFT PROTECTION-CARD ACCESS	LINK YOUR OTHER ACCOUNTS	NO OVERDRAFT PROTECTION
DESCRIPTION	We generally pay overdrafts for checks, ACH items, preauthorized transfers, telephone initiated transfers, and online banking transactions.	We generally pay overdrafts for checks, ACH items, preauthorized transfers, telephone initiated transfers and online banking transactions. In addition, we generally pay ATM transactions and everyday debit card transactions.	As an alternative to the Overdraft Protection Program, you may link your checking account to another First National Bank of Fort Smith savings or checking account.	We generally do not pay items when your available balance cannot cover them. We may occasionally pay an overdraft item from time to time.
	Includes a Fee	Includes a Fee	Includes a Fee	May Include a Fee

Checks, ACH items, pre - authorized transfers, telephone initiated transfers and online banking transactions	\$30 per item	\$30 per item	\$7 per day*	\$30 per item
ATM and everyday debit card transactions	No Fee	\$30 per item	No Fee	No Fee
Maximum number of overdraft fees	4 overdraft fees per day	4 overdraft fees per day	*See detailed description	4 overdraft fees per day

*\* There is a fee of \$7 charged per day for the transfer of funds needed to cover the insufficient items. If your linked account does not have enough funds to cover the insufficient items, we may still pay the transaction and charge you a \$30 overdraft fee. The maximum number of overdraft fees that can be incurred are 4 per day.*

**OVERDRAFT PROTECTION**

After 30 days from the date your account is opened, you may qualify for Overdraft Protection on your account. If you choose to apply for Overdraft Protection, the qualifications are below:

- Minimum average balance of \$100
- No more than one insufficient item in the immediate 30 day period

**OVERDRAFT PROTECTION-NO CARD ACCESS**

We generally authorize and pay overdrafts for the following types of transactions: checks and other transactions made using your checking account number, ACH items, preauthorized transfers, telephone initiated transfers and online banking transactions. We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay any type of transaction. If we do not authorize and pay an item, your transaction will be declined or returned. If the item is returned, you will be charged a return item fee of \$30 and the transaction will not be paid. The maximum number of return item fees that may be incurred are 4 per day.

## **OVERDRAFT PROTECTION-CARD ACCESS**

We generally authorize and pay overdrafts for the following types of transactions: checks and other transactions made using your checking account number, ACH items, preauthorized transfers, telephone initiated transfers and online banking transactions. In addition, we generally pay ATM transactions and everyday debit card transactions. We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay any type of transaction. If we do not authorize and pay an item, your transaction will be declined or returned. If the item is return, you will be charged a return item fee of \$30, and the transaction will not be paid. The maximum number of returned item fees that may be incurred are 4 per day.

## **LINK YOUR OTHER ACCOUNTS**

As an alternative to the Overdraft Protection Program, you may link your checking account to another First National Bank of Fort Smith savings or checking account. There is a fee of \$7 charge per day for the transfer of funds needed to cover the insufficient item. Should your linked account not have the funds to cover the insufficient item, we may still pay the transaction and charge you a \$30 overdraft fee. The maximum number of overdraft fees that can be incurred are 4 per day. If we do not authorize and pay an item, your transaction will be returned. You will be charged a return item fee of \$30 and the transaction will not be paid. The maximum number of returned item fees that may be incurred are 4 per day. The checking account and the linked account must have identical signers.

## **NO OVERDRAFT PROTECTION**

If you choose to decline Overdraft Protection, we generally do not pay items when your available balance cannot cover them. We may occasionally pay an overdraft item from time to time. If we pay an overdraft item, you will be charged a \$30 overdraft fee. The maximum number of overdraft fees that can be incurred are 4 per day. If we do not authorize and pay an item, your transaction will be returned. You will be charged a return item fee of \$30 and the transaction will not be paid. The maximum number of returned item fees that may be incurred are 4 per day.

## **HOW DO I APPLY FOR OVERDRAFT PROTECTION**

You may apply for Overdraft Protection by visiting one of our convenient locations. Once received, the application will be processed to determine if your account meets the qualifications for Overdraft Protection. See qualifications above.

## **HOW DO I CANCEL MY OVERDRAFT PROTECTION?**

You may request cancellation of Overdraft Protection by visiting one of our convenient locations. Once the request is processed, Overdraft Protection will be removed from your account within two business days.

## **BANK SERVICES THAT CAN HELP YOU REDUCE OVERDRAFTS**

We offer several options to manage your account around the clock to avoid incurring fees. These services may also alert you to fraudulent activity on your account.

- iTalk - telephone banking
- Online banking
- Balance and transaction alerts

## **WHAT IF I WANT TO CHANGE MY OVERDRAFT PROTECTION OPTION?**

If you decide you want us to change your Overdraft Protection option in reference to your card access, you may contact us by phone 479-788-4600, websites [www.fnbfs.com](http://www.fnbfs.com), [www.fnbnwa.com](http://www.fnbnwa.com), [www.banknbs.com](http://www.banknbs.com), [www.cnbpoteau.bank](http://www.cnbpoteau.bank), or by visiting one of our convenient locations.

## **IMPORTANT INFORMATION ABOUT OVERDRAFT PROTECTION**

Should your account stay overdrawn in excess of 35 days, we may withdraw this privilege. Any account continuously overdrawn in excess of 35 days will be processed for collection. This action may include assigning your account to an outside collection agency and reporting the account status to the credit reporting agency. This collection action may also include filing a lawsuit against you.

This overdraft service may be cancelled at any time. Cancellation reasons include, but are not limited to, excessive usage, the filing of bankruptcy or declaration of insolvency by the account holder, notice of garnishment of this account or any other account held at the bank, fraudulent activity by the account holder regarding this account or any other account held at the bank, mismanagement of this account or any other account held at the bank, or delinquency on any loan account by the account holder at the bank.